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March 15, 2010

Marlene H. Dortch, Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Suite TW-A325
Washington, DC 20554

Re: **EB Docket No. 06-36**
Annual 47 C.F.R. 64.2009(e) CPNI Certification for 2009

Dear Ms. Dortch:

Pursuant to Section 64.2009(e) of FCC rules, submitted herewith on behalf of Alteva, LLC, is the carrier's 2009 CPNI certification with accompanying statement.

Should any questions arise regarding this submission, please contact the undersigned.

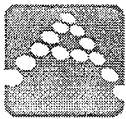
Sincerely yours,

A handwritten signature in black ink, appearing to read "Glenn S. Richards", followed by a horizontal line.

Glenn S. Richards

Enclosure

cc: Best Copy and Printing, Inc.



Alteva

The VoIP Solution for Business

Annual 64.2009(e) CPNI Certification for 2009

Feb 25, 2010

Company covered by this certification: Alteva, LLC

Form 499 Filer ID: 825998

Name of signatory: William Bumbernick

Title of Signatory: President

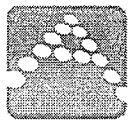
I, William Bumbernick, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions against data brokers in the past year.

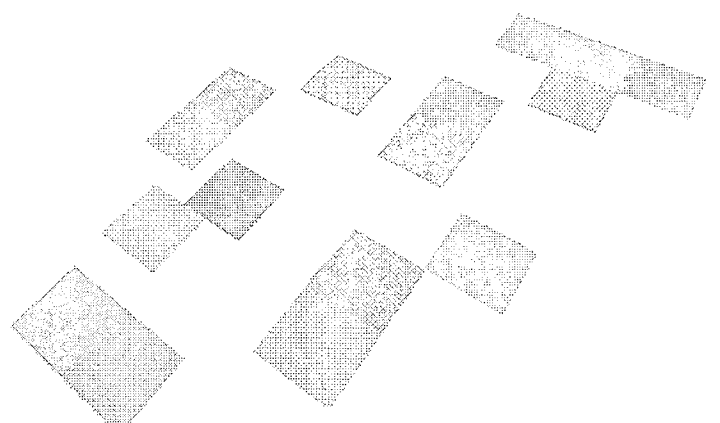
The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed,



Alteva

The VoIP Solution for Business



Attachment 1- Summary of Company's CPNI Protection Procedures.

In accordance with FCC 47 CFR Part 64 section 64.2001 et seq the following procedures are in place to protect a customer's CPNI.

Each customer of record is created and provided unique and random passwords for the access of CPNI information related to their account. These passwords are random alpha-numeric and are not associated with any biographic or geographic information associated with the account. The first password is provided to a valid customer contact to access the customer support web-site to open customer service trouble tickets, update trouble tickets, and request that changes (moves, adds, and changes) be made to their account. All information associated with the open cases is only available to the customer with a valid user name and password and login to their account. There is no readily available call detail information associated with this web site or login.

Billing customers of record are also provided a random alpha-numeric password that can be used to authenticate a customer when a customer initiates a phone call and requests customer call detail information and network information. Alteva employees verify a unique password if request for information is CPNI related. If password cannot be provided, call is terminated and reinitiated by the Alteva employee to the customer phone number of record.

Standard delivery of customer call detail information is handled by both mail and e-mail to the address established by customer contact at the establishment of the account. These addresses may be changed by the customer of record only after previously mentioned authentication methods are complete. Also, call detail records are available to customers through a secure "FTP" site. Login and random alpha-numeric passwords to this FTP site are sent to the customer address on record (mail or e-mail), by phone call initiated by Alteva to the customer, or by customer initiated phone call after previously mentioned authentication procedures are complete.